Terms of Service

Last updated: 27 November 2026. Kindwired is run by Jay Suter on the Gold Coast, Queensland, Australia. Contact: jaysuter@kindwired.io

About these terms

These terms apply when you download or buy a Kindwired product from kindwired.io or whop.com/kindwired. By checking out, you agree to them.

Checkout and your Whop account

Payments and file delivery are handled by Whop. Whop's own terms and privacy policy also apply to your checkout and your Whop account. Prices are in Australian dollars.

What you can do with the files

You can use the files for yourself and your household, print as many copies as you need for your own use, and share pages you've filled in with your family, school, employer, support coordinator, therapist or other people who support you.

Please don't resell, share or upload the original files, or pass them off as your own. Professionals who want to use the tools with several clients can email me about a licence.

Not advice

Kindwired products are practical, everyday organising tools. They are not medical, psychological, legal, financial or NDIS advice, and they don't replace a doctor, psychologist or other professional. I'm not a doctor or psychologist. Kindwired is not part of, or endorsed by, the NDIS or the NDIA.

Updates

When I improve a product, the new version is added to your Whop files at no extra cost.

Refunds

See the Kindwired Refund and Return Policy. Nothing in these terms limits your rights under the Australian Consumer Law.

Liability

To the extent the law allows, Kindwired isn't responsible for decisions you make using the tools. This doesn't exclude any guarantee or right you have under the Australian Consumer Law.

Governing law

These terms are governed by the laws of Queensland, Australia.